

Your assembly and modifications are complete. If you need additional assistance regarding this product please contact our customer service department at 888 420 3200

Trouble-shooting & F. A. Q.

- Q. How does the monitor platform tilt?
A. Depending on the monitor platform you selected, platform tilt may not be available.
- Q. Why can't I push my arm down into the horizontal position?
A. The monitor must be on the platform for the arm to move.
- Q. The friction joints do not loosen/tighten.
A. Be certain that you are turning left (counter-clockwise) to loosen and right (clockwise) to tighten. (Opposite of counter-balance adjustment)
- Q. Why does the arm drift upward/downward after the counter-balance has been set?
A. This will happen if the mount is not perfectly level. A good rule of thumb is to keep the mount joint loose while the platform forearm joint is snug.
- Q. Can I download these instructions?
A. All product instructions are available on our website; www.ergomart.com
- Q. How do I return my monitor arm?
A. You can obtain a return authorization number (RMA) by contacting our customer service department at 888 420 3200 All returned items must be accompanied by an RMA.

ERGOMART

Ergonomic solutions for office and light industrial work environments

CRT3418 CRT Monitor Arm Installation Instructions



Step 1 Attaching the Arm to the Mount



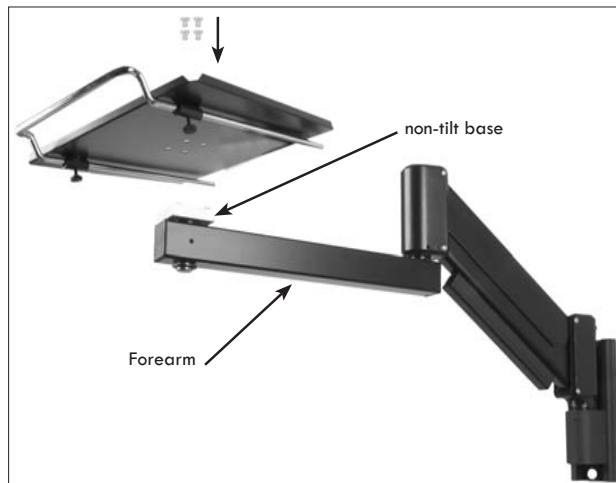
Before beginning, please be certain that the mount is secure on the surface.

Insert the shaft of the arm assembly into the mount.

Step 2 Attach Monitor Platform to the Arm

Remove platform from wrap. Unscrew the four 1/4" x 20 Philips flat head screws from the tilt or non tilt base found at the end of the forearm.

Place the platform on top of the non tilt base, line up the screw hole pattern and replace the screws and tighten.



Step 3 Adjustments

A - Counter-Balance - Arm must be fully loaded with CRT before attempting to adjust gas spring Cylinder.



With the CRT monitor on the platform, push the arm into a horizontal position, insert the 1/4" allen wrench.

To increase the strength, turn the wrench left (counter-clockwise). To decrease the strength, turn the wrench to the right (clockwise).

When the arm does not drift up or downward, your adjustment is set.

WARNING - Lifting arm must be pushed down or lifted up into a horizontal position to make adjustments.

B - Friction Joints

Friction joints are found in the (1) mount, where the (2) forearm elbows with the main body of the arm and (3) where the platform attaches to the end of the forearm.

Insert the 3/32" allen wrench into the set screw and tighten or loosen to the desired degree of friction. (Left to loosen - Right to tighten)

